

Address: Po box 759, Byron Bay, NSW 2481 Australia. Email :bamboo@bambooply.com.au

Office : (02) 66 884 -188

Website: <http://www.bambooply.com.au>

Thank you for purchasing Bamboo Ply - Bamboo Flooring

“We wish you many years of true enjoyment”

Residential Guarantee Applications

This guarantee only applies to installations performed by a licensed Bamboo/Timber Floor layer. To validate this guarantee, you must fill in the return form and send to Manufacture , this guarantee only applies to the original purchaser and is not transferable, you must maintain your floors as per the instructions set down in the warranty conditions under "Care & Maintenance " cleaning agents must be approved by manufacture as these may cause damage and your floor may be void of its warranty, this warranty applies to Residential Use Only. This guarantee is limited to either replacing or repairing the damaged section of the floor; and the final decision rests with manufacture

Surface Finish-Twenty Five Years Warranty

The Manufacture warrants that the surface finish has been applied under strict quality control systems by the manufacture. The warranty excludes any indentations and surface damages which have been caused through lack of care, or the lack of proper maintenance, negligence, misuse, walking with stiletto heels or stones on shoes, nails, spiked shoes, water damage, other liquids or chemicals, abrasives of any kind not mentioned and insufficient pre protection. The damaged section must be visible and must cover at least 10% of the floor area. The reduction of the sheen-gloss is not considered surface wear.

Structural Lifetime Warranty

Manufacture warrants that the floor structure will remain free from manufacturing defects, this warranty is applicable to both Commercial and domestic use, provided that normal environmental conditions have been maintained.

Normal Environmental Conditions

This means that both heating & ventilation systems must be constructed to maintain a level between 40% & 60% relative humidity in the air, all year round.

This warranty does not cover damage, which may be caused due to high levels of moisture, poor transportation, high humidity, prolonged periods of rain, direct sunlight, extreme heat or cold conditions and Installation procedures not according to the manufactures guidelines.

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Bamboo Ply Installation Guides:

Bamboo Ply can easily be fixed to timber or metal batons. It can also be fixed directly to masonry or brick walls by glue & pin method.

Join sheets horizontally or vertically with beading of timber, split cane & bamboo etc.

When using bamboo ply in conjunction with exposed beams, plan your job to cover the joins with the exposed beams.

Bamboo ply can be easily cut to size with normal power tools.

Bamboo ply is very flexible, it can be easily formed & molded to curved shapes

2Ply fixing at 400-450 mm centers

3Ply fixing at 600 mm centers

5ply fixing at 800-900 mm centers

Note: We advise only to use Polyurethane, oil based clears, enamel pants or timber stains on our bamboo products.

Bamboo Flooring Installation Guide:

An underlay is required to moisture proof the floor to be placed above.

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It is very important that suitable expansion joints are left at all the perimeters of the floor, bamboo expands and contracts as well as being hydroscopic, it also absorbs moisture from the atmosphere, adequate expansion is imperative, at least 2mm per meter is required.

Example

if you are installing in an area where the floor is:

6m x 8m then allow for $6 \times 2 = 12\text{mm}$ and $8 \times 2 = 16\text{mm}$, best leave minimum 10 to 15mm.

If there is insufficient expansion your floor will buckle, bend, crack and split.

Follow the installation procedures, which are enclosed in the packaging boxes.

It is always better to get the floor installed by a licensed floor layer, they have the right experience and technical know-how to deal with various issues that need to be taken care of during the installation process.

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Care and Maintenance

ROUTINE & PREVENTATIVE MAINTENANCE

- Dust - mop or vacuum your Bamboo floor regularly.
- Apply suitable floor mats at all entrance areas leading on to the floor; always ensure that these mats are well cleaned; do not allow dirt to build up under the mat.
- Periodically clean the floor with the specially formulated Citrus Mist- Cleaner. Or any Neutral PH Cleaner, this is applied by lightly spraying the area above the floor as you clean, a micro fiber mop is best, if you need to wash your mop while cleaning, make sure it is very well wrung, never apply water directly to the floor surface, as this will damage your floor.
- Do Not Apply any timber polishes - solvents or waxes, which have not been approved by the manufacture. Sand and dirt carried in by shoes can be abrasive to the surface, place protective mats in doorways to keep the moisture and dirt from being walked into the floor.
- Area Matts are also recommended in front of sinks and in the kitchen. Matts and rugs should be protected with a slip resistant backing that is non-abrasive.
- Install floor protectors on all furniture legs; never drag furniture across the floor clean spills as soon as they happen, before they get sticky or dry.
- Spiked and stiletto heel shoes, especially those that have worn heels, can dent and scratch floors.
- Maintain proper humidity levels between 40-60% humidity throughout the year, avoid extreme humidity changes from season to season.
- Avoid direct sunlight; protect windows with shades or window tints
- Trim your pet's nails.
- Never use hot water or steam mop on your floors.
- When tumble drying clothing please ensure that the house is suitably vented allowing the moisture to escape outdoors, if you tumble dry and close all external windows and doors the humidity level will increase dramatically and will effect your floor.